# CONSULTING SERVICES AND CONFIDENTIALITY CONTRACT PRISM HEALTH STRATEGISTS, LLC COR-SVCS-2022-0450-CSB

**THIS CONTRACT** is entered into by and between the State of Montana, **Montana Department of Corrections**, (State), whose address and phone number are P.O. Box 201301, 5 S. Last Chance Gulch, Helena, MT 59620-1301, (406) 444-3930, and **Prism Health Strategists**, **LLC**, (Contractor), whose address and phone number are 701 Sand Lake Road, Onalaska, WI 54650, (320) 237-2822.

# 1. PURPOSE

The purpose of this Contract is to set forth the terms and conditions governing the Consulting Services to be provided by the Contractor and the use and disclosure of Confidential Information obtained by Contractor or by or through the State to allow Contractor to provide Consulting Services to the State.

# 2. EFFECTIVE DATE, DURATION, AND RENEWAL

- **2.1** Contract Term. The Contract's initial term is, March 1, 2022, through January 31, 2023, unless terminated earlier as provided in this Contract. In no event is this Contract binding on State unless State's authorized representative has signed it. The legal counsel signature approving legal content of the Contract and the procurement manager signature approving the form of the Contract do not constitute an authorized signature.
  - **2.2** Contract Renewal. State may renew this Contract under its then-existing terms and conditions in 1-year intervals, or any interval that is advantageous to State. This Contract, including any renewals may not exceed a total of 7 years.

# 3. CONFIDENTIAL INFORMATION

#### 3.1 Definitions.

- 3.1.1 "Confidential Information" means the Drug Information related to the prescription drug programs provided by or through a State of Montana agency, including any Drug Information obtained from or through a third party. For purposes of this Contract, the State of Montana agencies include the Department of Corrections and third parties may include the Minnesota Multistate Contracting Alliance for Pharmacy and Diamond Pharmacy Services. Confidential Information shall be segregated and labeled or otherwise identified as "confidential".
- 3.1.2 "Drug Information" means systems, business plans, contracts, generic drug or brand name drug information, pharmaceutical manufacturer contract information, drug manufacturer rebates or incentives, drug formularies, drug costs, drug utilization data, pharmacy benefit administration costs, network pharmacy contracts, and any document, data,

or other information related to prescription drug programs provided by or through a State of Montana agency or third party.

- 3.2 Exclusions. Except with respect to individually identifiable personal information, protected health information, and such other information that is required to be protected by law, Confidential Information does and will not include information that: (a) is now or subsequently becomes generally available to the public without breach of this Contract; (b) is lawfully obtained from a source that is not under an obligation of confidentiality to the party to which the Confidential Information relates; (c) is in the possession of the receiving party at the time of disclosure; or (d) is independently developed by or on behalf of the receiving party by individuals who have not received Confidential Information.
- <u>3.3</u> <u>Disclosure.</u> Contractor shall not disclose Confidential Information to any person or entity without State's prior written authorization and shall take all reasonable measures to protect the secrecy of and prevent disclosure of the Confidential Information.

Without limiting the foregoing, the Contractor shall take at least those measures that the Contractor takes to protect its own most highly confidential information and shall advise its employees, agents, or advisors who have access to such Confidential Information of their nonuse and nondisclosure obligations. The Contractor shall immediately notify the State in the event of any unauthorized use or disclosure of the Confidential Information. Upon discovery or notice that, in the Contractor's possession or handling of Confidential Information, there has been a breach of confidentiality, the Contractor shall undertake immediate measures to prevent further breach and to retrieve from the breach any written, electronic media, or other tangible forms of the Confidential Information, to rectify any harm to State, to protect the affected individual persons from further harm that may arise from the breach, and to comply with applicable federal and state law.

- 3.4 Privacy and Security Rules. To the extent Contractor will have access to Drug Information that is protected health information, Contractor agrees that such information is subject to the protections of the Health Insurance Portability and Accountability Act of 1996, Pub. L. 104-191, the Health Information Technology for Economic and Central Health Act, Pub. L. 111-5, as amended, and their implementing regulations, and will execute a business associate contract with the appropriate health plan or other covered entity upon request.
- <u>3.5</u> <u>Use.</u> Contractor shall not use the Confidential Information for its own use or for any purpose except for the purpose described in Section 1 and Section 4. Contractor shall not disclose the Confidential Information to any third parties or to any of its employees except as required to assist Contractor with the performance of Consulting Services.
- 3.6 Ownership, Return of Confidential Information. All Confidential Information disclosed to Contractor under this Contract shall remain the property of State or the disclosing third party, as applicable. Upon the completion of the purpose of this Contract, termination of this Contract, or upon request by the disclosing party, Contractor shall return or permanently destroy all Confidential Information received or obtained under this Contract, including Confidential Information, and all copies and all documents containing any portion of any Confidential Information.

- 3.7 Remedies. Contractor acknowledges that compliance with the provisions of this Section 3 is necessary to protect the proprietary interests of the disclosing party. Contractor further acknowledges that any unauthorized use or disclosure to any person or entity in breach of this Contract will result in irreparable and continuing damage, and that State or the disclosing party shall be authorized and entitled to seek immediate injunctive relief and any other rights or remedies to which it may be entitled.
- 3.8 Right to Disclose. State represents that it has the right to disclose the information it provides to Contractor in furtherance of the purpose described in Section 1 and Section 4, without violating any Contract with or right of any other person or entity. Confidential Information disclosed by State hereunder may include Confidential Information of a third party.

#### 4. **CONSULTING SERVICES**

- <u>4.1 Project Purpose.</u> Contractor shall evaluate MMCAP/Diamond Contract including oversight and management of renegotiating a desired pharmacy program alternative tailored specifically for State.
- 4.2 Scope of Work. Contractor shall evaluate current formulary design and structure, as well as opportunities for enhancement. Contractor shall work with State to determine the best possible patch to capture available 340b/STD grant opportunities. Contractor shall review pharmacy claims and determine if near real-time analytics are available.
- **4.3 Project Oversight.** Contractor shall collaborate with State on all project deliverables.
- <u>4.4 Project Timeline.</u> Contractor shall complete all deliverables in the Scope of Work and deliver a written report to State four (4) months after the date Contractor receives or can access the information necessary to complete the review and project deliverables.

#### 5. CONSIDERATION/PAYMENT

- <u>5.1 Payment Schedule.</u> In consideration of the consulting services to be provided, State shall pay Contractor an all-inclusive fee not to exceed twenty-five thousand and 00/dollars (<u>\$25,000.00</u>) for project deliverables and incidental expenses, provided Contractor has completed registration as a vendor of the State of Montana. State shall pay Contractor said fee over a period of 4 months to be divided equally and not to exceed six thousand two hundred fifty and 00/dollars(<u>\$6,250.00</u>) each. Contractor shall also provide state with a written report of project findings and recommendations.
- <u>5.2 Withholding of Payment.</u> Subject to provisions of Section 16, Event of Breach Remedies, State may withhold payments to Contractor if Contractor has breached this Contract. Such withholding may not be greater than, in the aggregate, 5% of the total value of the subject statement of work or applicable contract.
- <u>5.3 Payment Terms.</u> Unless otherwise noted in the solicitation document, State has thirty (30) days from receipt to pay invoices, as allowed by § 17-8-242, MCA. Contractor shall provide banking information at the time of Contract execution in order to facilitate State's electronic funds transfer payments.

<u>5.4 Reference to Contract.</u> The Contract number MUST appear on all invoices, packing lists, packages, and correspondence pertaining to the Contract. If the number is not provided, State is not obligated to timely pay the invoice.

#### 6. ACCESS AND RETENTION OF RECORDS

- 6.1 Access to Records. Contractor shall provide State, Legislative Auditor, or their authorized agents access to any records necessary to determine Contract compliance. State may terminate Contract under Section 15, Contract Termination, without incurring liability, for Contractor's refusal to allow access as required by this section. (§ 18-1-118, MCA.) Offender's protected health information (PHI) shall not be made accessible to Legislative Audit Division without a HIPAA-compliant release and if applicable a 42 CFR Part-2 compliant release signed by the offender.
- <u>6.2 Retention Period.</u> Contractor shall create and retain all records supporting the consulting services provided for a period of eight (8) years after either the completion date of this Contract or termination of the Contract.

# 7. <u>ASSIGNMENT, TRANSFER, AND SUBCONTRACTING</u>

Contractor may not assign, transfer, or subcontract any portion of this Contract without State's prior written consent. (§ 18-4-141, MCA) Contractor is responsible to State for the acts and omissions of all subcontractors or agents and of persons directly or indirectly employed by such subcontractors, and for the acts and omissions of persons employed directly by Contractor. No contractual relationships exist between any subcontractor and State under this Contract.

# 8. **DEFENSE, INDEMNIFICATION / HOLD HARMLESS**

Contractor shall protect, defend, indemnify, and save harmless the State, its elected and appointed officials, agents, and employees, while acting within the scope of their duties as such, from and against all claims, liabilities, demands, causes of action, judgments, and losses, including all costs of defense and reasonable attorney fees, arising in favor of or asserted by Contractor's employees and agents, its subcontractors, its subcontractor's employees and agents, or third parties on account of property damage, personal injury, bodily injury, death, or financial or other loss of any kind that in any way, directly or indirectly, arise or allegedly arise out of or in connection with this Contract.

Contractor waives all claims, demands, causes of action, and recourse against the State, including claims of contribution or indemnity, arising in favor of Contractor on account of property damage, personal injury, bodily injury, death, or financial or other loss of any kind that in any way, directly or indirectly, arise or allegedly arise out of or in connection with this Contract.

# 10. REQUIRED INSURANCE

<u>10.1 General Requirements.</u> Contractor shall maintain for the duration of this Contract, at its cost and expense, insurance against claims for injuries to persons or damages to property, including contractual liability, which may arise from or in connection with the performance of the work by Contractor, agents, employees, representatives, assigns, or subcontractors. This insurance shall cover such claims as may be caused by any negligent act or omission.

- <u>10.2</u> <u>Primary Insurance.</u> Contractor's insurance coverage shall be primary insurance with respect to State, its officers, officials, employees, and volunteers and shall apply separately to each project or location. Any insurance or self-insurance maintained by State, its officers, officials, employees, or volunteers shall be excess of Contractor's insurance and shall not contribute with it.
- <u>10.3</u> <u>Specific Requirements for Commercial General Liability.</u> Contractor shall purchase and maintain occurrence coverage with combined single limits for bodily injury, personal injury, and property damage of <u>\$500,000</u> per occurrence and <u>\$1,000,000</u> aggregate per year to cover such claims as may be caused by any act, omission, or negligence of Contractor or its officers, agents, representatives, assigns, or subcontractors.

State, its officers, officials, employees, and volunteers are to be covered and listed as additional insureds for liability arising out of activities performed by or on behalf of Contractor, including the insured's general supervision of Contractor, products, and completed operations, and the premises owned, leased, occupied, or used.

<u>10.4 Specific Requirements for Automobile Liability.</u> Contractor shall purchase and maintain coverage with split limits of <u>\$500,000</u> per person (personal injury), <u>\$1,000,000</u> per accident occurrence (personal injury), and <u>\$100,000</u> per accident occurrence (property damage), OR combined single limits of <u>\$1,000,000</u> per occurrence, to cover such claims as may be caused by any act, omission, or negligence of Contractor or its officers, agents, representatives, assigns, or subcontractors.

State, its officers, officials, employees, and volunteers are to be covered and listed as additional insureds for automobiles leased, owned, or borrowed by Contractor.

- <u>10.6</u> <u>Deductibles and Self-Insured Retentions.</u> Any deductible or self-insured retention must be declared to and approved by State. At the request of State either: (1) the insurer shall reduce or eliminate such deductibles or self-insured retentions as respects State, its officers, officials, employees, or volunteers; or (2) at the expense of Contractor, Contractor shall procure a bond guaranteeing payment of losses and related investigations, claims administration, and defense expenses.
- 10.7 Certificate of Insurance/Endorsements. A certificate of insurance from an insurer with a Best's rating of no less than A- indicating compliance with the required coverages has been received by Department of Corrections, P.O. Box 201301, 5 S. Last Chance Gulch, Helena, MT 59620-1301. The certificates must name the State of Montana as certificate holder and Contractor shall provide copies of additional insured endorsements required by Contractor's commercial general liability and automobile liability policies. Contractor must notify State immediately of any material change in insurance coverage, such as changes in limits, coverages, change in status of policy, etc. State reserves the right to require complete copies of insurance policies at all times.
- 10.8 Specific Requirements for Cyber/Data Information Security Insurance. The Contractor shall purchase and maintain cyber/information security insurance coverage with combined single limits for each wrongful act of \$2,000,000 per occurrence to cover the unauthorized acquisition of personal information such as social security numbers, credit card numbers, financial account information, or other information that uniquely identifies an individual and may be of a sensitive nature in accordance with § 2-6-1501, MCA through § 2-6-1503, MCA. If the Contractor maintains higher limits than the minimums shown above, the State requires and shall be entitled to coverage for the higher limits maintained by the Contractor. Any available insurance proceeds in excess of the specified minimum limits of insurance and coverage shall be available to the State. Such insurance must cover, at a minimum, privacy notification costs, credit monitoring, forensics

investigations, legal fees/costs, regulatory fines and penalties, and third party liability settlements or judgements as may be caused by any act, omission, or negligence of the Contractor's officers, agents, representatives, assigns or subcontractors. Note: If occurrence coverage is unavailable or cost-prohibitive, the State will accept 'claims made' coverage provided the following conditions are met: 1) the retroactive date must be shown, and must be before the date of the contract or the beginning of contract work; 2) insurance must be maintained and evidence of insurance must be provided for at least three (3) years after completion of the contract of work; and 3) if coverage is canceled or non-renewed, and not replaced with another claims-made policy form with a retroactive date prior to the contract effective date, the Contractor must purchase "extended reporting" coverage for a minimum of three (3) years after completion of work.

# 11. COMPLIANCE WITH WORKERS' COMPENSATION ACT

Contractor shall comply with the provisions of the Montana Workers' Compensation Act while performing work for State of Montana in accordance with §§ 39-71-401, 39-71-405, and 39-71-417, MCA. Proof of compliance must be in the form of workers' compensation insurance, an independent contractor's exemption, or documentation of corporate officer status. Neither Contractor nor its employees are State employees. This insurance/exemption must be valid for the entire Contract term and any renewal. Upon expiration, a renewal document must be sent to Department of Corrections, P.O. Box 201301, 5 S. Last Chance Gulch, Helena, MT 59620-1301.

#### 12. COMPLIANCE WITH LAWS

Contractor shall, in performance of work under this Contract, fully comply with all applicable federal, state, or local laws, rules, regulations, and executive orders including but not limited to, the Montana Human Rights Act, the Equal Pay Act of 1963, the Civil Rights Act of 1964, the Age Discrimination Act of 1975, the Americans with Disabilities Act of 1990, and Section 504 of the Rehabilitation Act of 1973. Contractor is the employer for the purpose of providing healthcare benefits and paying any applicable penalties, fees and taxes under the Patient Protection and Affordable Care Act 42 U.S.C. § 18001 et seq. Contractor will comply with the Prison Rape Elimination Act 34 U.S.C. § 30301 et seg., the Prison Rape Elimination Act final rule 28 CFR Part 115, MDOC Policy 1.1.17, Prison Rape Elimination Act, and ACCD 1.3.1400 PREA to include incident reporting. State has a zero-tolerance policy as to incidents of sexual assault/rape or sexual misconduct in its correctional facilities or premises. Contractor is referred to § 45-5-501 MCA. Any subletting or subcontracting by Contractor subjects subcontractors to the same provisions. In accordance with § 49-3-207, MCA, and State of Montana Executive Order No. 04-2016, Contractor agrees that the hiring of persons to perform this Contract will be made on the basis of merit and qualifications and there will be no discrimination based on race, color, sex, pregnancy, childbirth or medical conditions related to pregnancy or childbirth, political or religious affiliation or ideas, culture, creed, social origin or condition, genetic information, sexual orientation, gender identity or expression, national origin, ancestry, age, disability, military service or veteran status, or marital status by the persons performing this Contract.

12.1 Affordable Care Act. The Affordable Care Act requires a Contractor, if Contractor is an applicable large employer under the ACA, to provide healthcare coverage for its employees who provide services for the State and work for 30 or more hours per week. This coverage must also cover the eligible employee's dependents under the age of 26. The coverage must (a) meet the minimum essential coverage, minimum value, and affordability requirements of the employer responsibility provisions under Section 4980H of the Code (ACA), and (b) otherwise satisfy the requirements of the Code § 4980H (ACA).

# 13. REGISTRATION WITH THE SECRETARY OF STATE

Any business intending to transact business in Montana must register with the Secretary of State. Businesses that are domiciled in another state or country, but which are conducting activity in Montana, must determine whether they are transacting business in Montana in accordance with §§ 35-14-1505, 35-8-1001, and 35-12-1309 MCA. Such businesses may want to obtain the guidance of their attorney or accountant to determine whether their activity is considered transacting business.

If businesses determine that they are transacting business in Montana, they must register with the Secretary of State and obtain a certificate of authority to demonstrate that they are in good standing in Montana. §§ 35-8-1001, 35-12-1302, and 35-14-1502, MCA. To obtain registration materials, call the Office of the Secretary of State at (406) 444-3665, or visit their website at <a href="http://sos.mt.gov">http://sos.mt.gov</a>.

# 14. INTELLECTUAL PROPERTY/OWNERSHIP

- <u>14.1 Mutual Use.</u> Contractor shall make available to State, on a royalty-free, non-exclusive basis, all patent and other legal rights in or to inventions first conceived and reduced to practice or created in whole or in part under this Contract, if such availability is necessary for State to receive the benefits of this Contract. Unless otherwise specified in a project plan or statement of work, both parties shall have a royalty-free, nonexclusive, and irrevocable right to reproduce, publish, or otherwise use copyrightable property created under this Contract. This mutual right includes (i) all deliverables and other materials, products, or modifications that Contractor has developed or prepared for State under this Contract; (ii) any program code, or site-related program code that Contractor has created, developed, or prepared under or primarily in support of the performance of its specific obligations under this Contract; and (iii) manuals, training materials, and documentation. All information described in (i), (ii), and (iii) is collectively called the "Work Product".
- <u>14.2 Title and Ownership Rights.</u> State retains title to and all ownership rights in all data and content, including but not limited to multimedia or images (graphics, audio, and video), text, and the like provided by State (the "Content"), but grants Contractor the right to access and use Content for the purpose of complying with its obligations under this Contract and any applicable statement of work.
- <u>14.3</u> <u>Ownership of Work Product.</u> Contractor shall execute any documents or take any other actions as may reasonably be necessary, or as State may reasonably request, to perfect State's ownership of any Work Product.
- <u>14.4 Copy of Work Product.</u> Contractor shall, at no cost to State, deliver to State, upon State's request during the term of this Contract or at its expiration or termination, a current copy of all Work Product in the form and on the media in use as of the date of State's request, or such expiration or termination.
- 14.5 Ownership of Contractor Pre-Existing Materials. Contractor retains ownership of all literary or other works of authorship (such as software programs and code, documentation, reports, and similar works), information, data, intellectual property, techniques, subroutines, algorithms, methods or related rights and derivatives that Contractor owns at the time this Contract is executed or otherwise developed or acquired independent of this Contract and employed by Contractor in connection with the services provided to State (the "Contractor Pre-existing Materials"). Contractor Pre-existing Materials are not Work Product. Contractor shall provide full disclosure of any Contractor Pre-existing Materials to State before its use and to prove its

ownership. If, however, Contractor fails to disclose to State such Contractor Pre-existing Materials, Contractor shall grant State a nonexclusive, worldwide, paid-up license to use any Contractor Pre-existing Materials embedded in the Work Product to the extent such Contractor Pre-existing Materials are necessary for State to receive the intended benefit under this Contract. Such license shall remain in effect for so long as such Pre-Existing Materials remain embedded in the Work Product. Except as otherwise provided for in **Section 14.3**, **Ownership of Work Product**, or as may be expressly agreed in any statement of work, Contractor shall retain title to and ownership of any hardware it provides under this Contract.

# 15. CONTRACT TERMINATION

- 15.1 State Termination for Cause with Notice to Cure Requirement. State may terminate this Contract in whole or in part for Contractor's failure to materially perform any of the services, duties, terms, or conditions contained in this Contract after giving Contractor written notice of the stated failure. The written notice must demand performance of the stated failure within a specified period of time of not less than 30 days. If the demanded performance is not completed within the specified period, the termination is effective at the end of the specified period.
- 15.2 State Termination for Convenience. State may, by written notice to Contractor, terminate this Contract without cause and without incurring liability to Contractor. State shall give notice of termination to Contractor at least 30 days before the effective date of termination. State shall pay Contractor only that amount, or prorated portion thereof, owed to Contractor up to the date State's termination takes effect. This is Contractor's sole remedy. State shall not be liable to Contractor for any other payments or damages arising from termination under this section, including but not limited to general, special, or consequential damages such as lost profits or revenues.
- 15.3 Contractor Termination for Cause with Notice to Cure Requirement. Contractor may terminate this Contract for State's failure to perform any of its duties under this Contract after giving State written notice of the failure. The written notice must demand performance of the stated failure within a specified period of time of not less than 30 days. If the demanded performance is not completed within the specified period, the termination is effective at the end of the specified period.
- 15.4 Reduction of Funding. State must, by law, terminate this Contract if funds are not appropriated or otherwise made available to support State's continuation of performance of this Contract in a subsequent fiscal period. (§ 18-4-313(4), MCA). If state or federal government funds are not appropriated or otherwise made available through the state budgeting process to support continued performance of this Contract (whether at an initial contract payment level or any contract increases to that initial level) in subsequent fiscal periods, State shall terminate this Contract as required by law. State shall provide Contractor the date State's termination shall take effect. State shall not be liable to Contractor for any payment that would have been payable had the Contract not been terminated under this provision. As stated above, State shall be liable to Contractor only for the payment, or prorated portion of that payment, owed to Contractor up to the date State's termination takes effect. This is Contractor's sole remedy. State shall not be liable to Contractor for any other payments or damages arising from termination under this section, including but not limited to general, special, or consequential damages such as lost profits or revenues.
- 15.4 Right of Assurance. If State, in good faith, has reason to believe that Contractor does not intend to, is unable to, or has refused to perform or continue performing all material obligations under this Contract, State may demand in writing that Contractor give a written assurance of intent to perform. Contractor's failure to provide written assurance within the number of days specified in the demand (in no event less than five

business days) may, at State's option, be the basis for terminating this Contract and pursuing the rights and remedies available under this Contract or law.

## 16. EVENT OF BREACH – REMEDIES

<u>16.1 Event of Breach by Contractor.</u> Any one or more of the following Contractor acts or omissions constitute an event of material breach under this Contract:

- Products or services furnished fail to conform to any requirement;
- Failure to submit any report required by this Contract;
- Failure to perform any of the other terms and conditions of this Contract;
- Beginning work under this Contract without prior State approval or breaching Section 16.1, Technical or Contractual Problems, obligations; or
- Voluntary or involuntary bankruptcy or receivership.

<u>16.2 Event of Breach by State.</u> State's failure to perform any material terms or conditions of this Contract constitutes an event of breach.

# **16.3** Actions in Event of Breach. Upon Contractor's material breach, State may:

- Terminate this Contract under Section 15.1, State Termination for Cause with Notice to Cure Requirement and pursue any of its remedies under this Contract, at law, or in equity; or
- Treat this Contract as materially breached and pursue any of its remedies under this Contract, at law, or in equity.

Upon State's material breach, Contractor may:

- Terminate this Contract under Section 15.3, Contractor Termination for Cause with Notice to Cure Requirement, and pursue any of its remedies under this Contract, at law, or in equity; or
- Treat this Contract as materially breached and, except as the remedy is limited in this Contract, pursue any of its remedies under this Contract, at law, or in equity.

#### 17. FORCE MAJEURE

Neither party is responsible for failure to fulfill its obligations due to causes beyond its reasonable control, including without limitation, acts or omissions of government or military authority, acts of God, materials shortages, transportation delays, fires, floods, labor disturbances, riots, wars, terrorist acts, or any other causes, directly or indirectly beyond the reasonable control of the nonperforming party, so long as such party uses its best efforts to remedy such failure or delays. A party affected by a force majeure condition shall provide written notice to the other party within a reasonable time of the onset of the condition. In no event, however, shall the notice be provided later than five working days after the onset. If the notice is not provided within the five-day period, then a party may not claim a force majeure event. A force majeure condition suspends a party's obligations under this Contract, unless the parties mutually agree that the obligation is excused because of the condition.

#### 18. WAIVER OF BREACH

Either party's failure to enforce any contract provisions after any event of breach is not a waiver of its right to enforce the provisions and exercise appropriate remedies if the breach occurs again. Neither party may assert the defense of waiver in these situations.

# 19. CONFORMANCE WITH CONTRACT

No alteration of the terms, conditions, delivery, price, quality, quantities, or specifications of the Contract shall be granted without the State's prior written consent. Product or services provided that do not conform to the Contract conditions, and specifications may be rejected and returned at Contractor's expense.

#### 20. LIAISONS AND SERVICE OF NOTICES

**20.1** Contract Liaisons. All project management and coordination on State's behalf must be through a single point of contact designated as State's liaison. Contractor shall designate a liaison that will provide the single point of contact for management and coordination of Contractor's work. All work performed under this Contract must be coordinated between State's liaison and Contractor's liaison.

<u>Cindy McGillis-Hiner</u> is State's liaison 5 S. Last Chance Gulch Helena, MT 59620-1301 (406) 444-5439 <a href="mailto:chiner@mt.gov">chiner@mt.gov</a>

Ryan T. Rice is Contractor's liaison 701 Sand Lake Road Onalaska, WI 54650 (320) 237-2822 rrice@prismhealthstrategists.com

**20.2** Contract Manager. State's Contract Manager identified below is State's single point of contact and shall perform all contract management on State's behalf. Written notices, requests, complaints, or any other issues regarding this Contract should be directed to State's Contract Manager.

<u>Carleen R. Green</u> is State's Contract Manager 5 S. Last Chance Gulch Helena, MT 59620-1301 (406) 444-4969 <a href="mailto:carleen.green@mt.gov">carleen.green@mt.gov</a>

- **20.3 Notifications.** State's liaison and Contractor's liaison may be changed by written notice to the other party. Written notices, requests, or complaints must first be directed to the liaison. Notice may be provided by personal service, email, mail, or facsimile. If notice is provided by personal service, email, or facsimile, the notice is effective upon receipt; if notice is provided by mail, the notice is effective on the third business day after mailing.
- **20.4 Identification/Substitution of Personnel.** The personnel identified or described in Contractor's proposal shall perform the services provided for State under this Contract. Contractor agrees that any personnel substituted during the term of this Contract must be able to conduct the required work to industry standards and be equally or better qualified than the personnel originally assigned. State reserves the right to approve Contractor personnel assigned to work under this Contract and any changes or substitutions to such personnel. State's approval of a substitution will not be unreasonably withheld. This approval or disapproval shall not relieve Contractor to perform and be responsible for its obligations under this Contract. State reserves the right

to require Contractor personnel replacement. If Contractor personnel become unavailable, Contractor shall provide an equally qualified replacement in time to avoid delays to the work plan.

#### 21. MEETINGS

- 21.1 Technical or Contractual Problems. Contractor shall meet with State's personnel, or designated representatives, to resolve technical or contractual problems occurring during the Contract term or to discuss the progress made by Contractor and State in the performance of their respective obligations, at no additional cost to the State. State may request the meetings as problems arise and will be coordinated by State. State shall provide Contractor a minimum of three full working days' notice of meeting date, time, and location. Face-to-face meetings are desired; however, at Contractor's option and expense, a conference call meeting may be substituted. Contractor's consistent failure to participate in problem resolution meetings, Contractor missing or rescheduling two consecutive meetings, or Contractor's failure to make a good faith effort to resolve problems may result in termination of the Contract.
- **21.1 Progress Meetings.** During the term of this Contract, State's liaison shall plan and schedule progress meetings with Contractor to discuss Contractor's and State's progress in the performance of their respective obligations. These progress meetings will include State's Project Manager, Contractor's Project Manager, and any other additional personnel involved in the performance of this Contract as required. At each meeting, Contractor shall provide State with a written status report that identifies any problem or circumstance encountered by Contractor, or of which Contractor gained knowledge during the period since the last such status report, which may prevent Contractor from completing any of its obligations or may generate charges in excess of those previously agreed to by the parties. This may include the failure or inadequacy of State to perform its obligation under this Contract. Contractor shall identify the amount of excess charges, if any, and the cause of any identified problem or circumstance and the steps taken to remedy the same.
- **21.2** Failure to Notify. If Contractor fails to specify in writing any problem or circumstance that materially affects the costs of its delivery of services or products, including a material breach by State, about which Contractor knew or reasonably should have known with respect to the period during the term covered by Contractor's status report, Contractor shall not be entitled to rely upon such problem or circumstance as a purported justification for an increase in the price for the agreed upon scope.
- 21.3 State's Failure or Delay. For a problem or circumstance identified in Contractor's status report in which Contractor claims was the result of State's failure or delay in discharging any State obligation, State shall review same and determine if such problem or circumstance was in fact the result of such failure or delay. If State agrees as to the cause of such problem or circumstance, then the parties shall extend any deadlines or due dates affected thereby and provide for any additional charges by Contractor. This is Contractor's sole remedy. If State does not agree as to the cause of such problem or circumstance, the parties shall each attempt to resolve the problem or circumstance in a manner satisfactory to both parties.

## 22. TRANSITION ASSISTANCE

If this Contract is not renewed at the end of this term, if the Contract is otherwise terminated before project completion, or if particular work on a project is terminated for any reason, Contractor shall provide transition assistance for a reasonable, mutually agreed period of time after the expiration or termination of this Contract or particular work under this Contract. The purpose of this assistance is to allow for the expired or terminated portion of the services to continue without interruption or adverse effect, and to facilitate the orderly transfer of

such services to State or its designees. The parties agree that such transition assistance is governed by the terms and conditions of this Contract, except for those terms or conditions that do not reasonably apply to such transition assistance. State shall pay Contractor for any resources utilized in performing such transition assistance at the most current Contract rates. If State terminates a project or this Contract for cause, then State may offset the cost of paying Contractor for the additional resources Contractor utilized in providing transition assistance with any damages State may have sustained as a result of Contractor's breach.

#### 23. CHOICE OF LAW AND VENUE

Montana law governs this Contract. The parties agree that any litigation concerning this bid, proposal, or this Contract must be brought in the First Judicial District in and for the County of Lewis and Clark, State of Montana, and each party shall pay its own costs and attorney fees, except as provided in Section 8, Defense, Indemnification/Hold Harmless.

#### 24. TAX EXEMPTION

State of Montana is exempt from Federal Excise Taxes (#81-0302402) except as otherwise provided in the federal Patient Protection and Affordable Care Act 42 U.S.C. § 18001 et seq.

#### 25. PERSONAL PROPERTY TAX

All personal property taxes will be paid by Contractor.

#### **26.** AUTHORITY

This Contract is issued under authority of Title 18, Montana Code Annotated, and the Administrative Rules of Montana, Title 2, chapter 5.

#### 27. SEVERABILITY

A declaration by any court or any other binding legal source that any provision of the Contract is illegal and void shall not affect the legality and enforceability of any other provision of the Contract, unless the provisions are mutually and materially dependent.

#### 28. PARAGRAPH HEADINGS

The captions and headings set forth in this Contract are for convenience of reference only and shall not be construed so as to define or limit the terms and provisions hereof.

#### 29. SCOPE, ENTIRE CONTRACT, AND AMENDMENT

**29.1** Contract. This Contract consists of 13 numbered pages, any Attachments as required, Limited Solicitation as amended, and Contractor's response, as amended. In the case of dispute or ambiguity arising between or among the documents, the order of precedence of document interpretation is the same.

**29.2** Entire Contract. These documents are the entire Contract of the parties. They supersede all prior Contracts, representations, and understandings. Any amendment or modification must be in a written Contract signed by the parties.

# 30. WAIVER

State's waiver of any Contractor obligation or responsibility in a specific situation is not a waiver in a future similar situation or is not a waiver of any other Contractor obligation or responsibility.

## 31. <u>EXECUTION</u>

The parties through their authorized agents have executed this Contract on the dates set out below.

STATE OF MONTANA Montana Department of Corrections 5 S. Last Chance Gulch Helena, MT 59601 PRISM HEALTH STRATEGISTS, LLC 701 Sand Lake Road Onalaska, WI 54650 FEDERAL ID #

DocuSigned by:

Docusigned by:

Council Winner

ABDE2DF12Q7948A...
Connie Winner, Administrator

(Date)

Ryan T. Rice, Principal & Practice Lead (Date)

3/9/2022

Clinical Services Bureau

Approved as to Form:

—DocuSigned by:

(arturn Grun

3/9/2022

Carleen R. Green, Contracts Manager

(Date)

Financial Services Bureau

Approved as to Legal Content:

DocuSigned by:

in the

3/9/2022

Molenda McCarty, Legal Counsel

(Date)

Legal Services Bureau